Washington State University

STUDENT AFFAIRS IMPACT REPORT

Summer 2025-Spring 2026 | Pullman Campus



For all students, every day.

A Message from the Vice Provost of Student Affairs

Cougar Community,

Students remain at the core of our work. Their energy, perspectives, challenges, and successes shape how we show up and push us to keep improving on their behalf. This work is strengthened through partnerships across departments and campuses that expand opportunities, resources, and support for students.

This report shows how Student Affairs helps students feel known, build meaningful connections to WSU, and access the support they need to succeed. It highlights the programs and services that help students pursue their goals and find community, as well as the facilities and spaces that serve as their homes, workplaces, gathering places, and places where they dine, make friends, and explore how they will succeed at WSU and beyond.

Our work is woven into the daily experience of Cougs. Over the past year, we continued to invest in those experiences and environments. Student feedback, external reviews, and our strategic priorities are helping us identify where we can improve, respond to changing needs, and strengthen support for current and future Cougs.

We are committed to creating an environment where every student has the opportunity to belong, grow, and succeed. That responsibility continues to guide our mission: **For all students, every day.**

All my best,

Romando Nash



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Washington State University

STUDENT AFFAIRS

Mission Statement

For all students, every day.

Vision

We aspire to make WSU Pullman an environment that ignites critical thinking and a sense of belonging; where students have life-changing experiences that enable them to persist, graduate, and make meaningful contributions to their communities and society.

Five Strategic Objectives

Health and Wellbeing

Enhance health and wellbeing opportunities to support individual fulfillment, reduce behavioral risk, and increase learning capacity.

Student Support and Advocacy

Provide comprehensive support for students and their families.

Student Engagement

Ensure all students, including transfers, veterans, international, spring admits, underrepresented, first generation, and all others, have access to the Coug Experience.

Organizational Excellence & Operational Efficiency

Continuously review programs, services, and operations, and document policies, procedures, and practices to ensure the highest level of operational efficiency.

Residential and Campus Experience

The core of our student success efforts is to provide students with programming, opportunities, and spaces to connect, engage, and grow.

Values

Access
We strive to ensure equitable availability of educational resources, opportunities, and support services; removing barriers so all students can succeed.

Authentic Care & Connection
We build meaningful relationships based on genuine empathy and dedication to individual and collective well-being.

Excellence and Innovation
We deliver creative results that go beyond what is anticipated.

Inclusion
We commit to fostering environments that welcome diverse perspectives and backgrounds and actively empower individuals.

Professional & Personal Development
We provide development and educational opportunities to cultivate leadership, civic responsibility, and mutual respect.



Building Our Future

WSU Pullman Student Affairs launched a strategic action plan for 2025-2028. The plan encapsulates what we are doing to achieve the five objectives listed below, provides measurable outcomes, and supports the broader priorities of WSU Pullman and the WSU system.

View strategic action plan, departmental goals, and our progress.


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Access & Opportunity

Supporting Five Critical Programs

1. TRIO Student Support Services
2. TRIO Upward Bound
3. First-Gen Student Center
4. College Assistance Migrant Program (CAMP)
5. Team Mentoring Program for students in STEM

Earned FirstGen Forward Network Champion designation in Spring 2026, placing WSU among 41 universities recognized nationally.

First-Gen Student Center

3045+ interactions with students

58% increase in First-Gen Student Center unique visitors

147% increase in attendance at events





The newly renovated First-Gen Student Center is a welcoming hub for first-generation students, with comfortable seating, coffee, free printing, and computer stations in Lighty 260X.

> Being first-gen to me means stepping into spaces that weren't built for people like me and choosing to move forward anyway. It's learning as I go... carrying both the pressure and pride of doing something new for my family. - First Generation Graduating Senior, 2026

First-Gen Abroad

First-Gen Abroad is WSU's study abroad program for students who are the first in their family to attend college. The 4-6 week summer programs are specifically designed to be affordable, relevant, and fun.



> One of the biggest benefits for me was realizing that I'm capable of more than I ever thought. I grew more independent and confident by taking on this opportunity. It also helped me not be afraid to get out there in the world. Studying abroad expanded my perspective. - First-Gen Abroad student

219
First-Gen Abroad Program Participants (2015-Present)

Team Mentoring Program

The Team Mentoring Program (TMP) is committed to facilitating access to success for all students in STEM and Pre-Health. TMP helps students grow in confidence and become career ready by promoting network- and community-building, career-path exploration, and skills development.



Program Highlights

1,116+ participants in TMP-sponsored events

506+ hours of mentoring interactions

1,041+ in-person interactions with student mentors, a 34% increase

84% persistence rate for TMP mentees two years after admission to WSU, 13 percentage points above the average

43% increase in collaborations and partnerships, including 10 new industry and laboratory sites

120+ scholarships supporting mentorship, engagement, travel, and research, made possible by the Washington Research Foundation, Alaska Airlines, Boeing, and partnering WSU colleges:

- Voiland College of Engineering and Architecture
- College of Arts and Sciences
- College of Veterinary Medicine
- College of Agricultural, Human, and Natural Resource Sciences



Career Readiness

Second year of implementing the NACE competencies:

- **93%** of students showed meaningful growth in Career & Self-Development and Critical Thinking competencies
- **2 out of every 3** students showed meaningful growth in Professionalism, Teamwork, and Leadership
- **3 out of every 5** showed meaningful growth in Technology and Communication competencies.

"TMP shaped my college experience. TMP gave me the chance to build confidence, meet new people, and explore different career paths. [TMP] helped me feel more connected... and showed me the value of building community."— TMP Alum

"Because of TMP's investment in my growth, I expanded my network, [I] better understand what I want in a future job... I gained more confidence in my ability to communicate my strengths, share my goals, and ask for what I need."— TMP Scholar

"Through [TMP], I've become more patient, empathetic, and intentional in how I communicate. I have strengthened my ability to listen before offering solutions and to have the confidence to ask questions." – Student Mentor

"[My TMP Mentor] has made me more confident in my ability to succeed."— TMP Mentee

TRIO Student Support Services

Two five-year federal grants totaling nearly $2.8 million will continue WSU's 25-year history of TRIO Student Support Services while expanding support through a new program for students with disabilities, six professional staff positions, and services for 260 eligible students each year.

$1.4 million
continuation of the SSS Classic grant

+

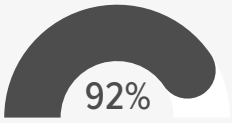
$1.3 million
to establish a **NEW** SSS program for students with disabilities

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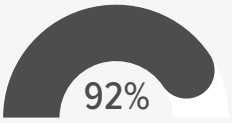
$2,792,365
total grant funds

TRIO offered a transition and career course to TRIO students, with an emphasis on supporting students with academic needs.

Among the 12 students enrolled in the course:



improved their semester grade



maintained good academic standing



passed the course

College Assistance Migrant Program (CAMP)

Celebrating 20 Years: WSU CAMP has been funded continuously by the US Department of Education since 2006.

52 first-year CAMP students in 25-26 cohort

35 undergraduate degrees completed

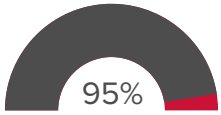
1 previous CAMP students completed graduate school (MA)

7 previous CAMP students are currently pursuing doctoral studies (DVM, JD, PhD, DPT, PharmD)

40+ state, community and institutional partnerships

"I believe the CAMP counselors helped me the most this year. Being able to get classes situated in a much faster and more timely manner was very beneficial to me. Along with this, they also pushed me to do better in my academics and in my personal life." - CAMP Student

Performance Measure 1
First year completion











Auxiliary Facilities Services

Auxiliary Facilities Services (AFS) ensures student facilities are safe, clean, and reliable—directly supporting student health, safety, and belonging across housing, dining, and recreation environments.



Operations

3,293,880
square feet of facilities, independently managed by AFS

14,218
maintenance work orders completed

107,520
hours worked by custodial staff

Operational Excellence

Improved custodial standards to align with the APPA: Leadership in Education Facilities recommendations for Student Life Facilities.



7 Troubleshooter Student Employees

Troubleshooters are trained by full-time professionals to respond to a variety of support needs, 24/7.

They perform after-hours emergency response to structural and mechanical issues. In addition to an hourly wage, troubleshooters are also provided housing in WSU apartments.

They work alongside **56** student custodians, who work standard business hours.

> Through real-world problem solving and hands-on training, AFS helped me build the skills, confidence, and financial stability to pursue my education. - Maci Brantner, AFS Student Troubleshooter

Center for Civic Engagement (CCE)

The CCE exists to guide students to achieve one of the most meaningful experiences of the Coug Experience: community engagement. Community engagement helps students connect with their community, grow their personal and professional skills, foster critical thinking, and inspire them to remain socially responsible community members after graduation.

Service-learning is a high-impact practice, which means that students who participate get higher grades, return to school year after year, and graduate at higher rates.

WSU Recognized for Community Engagement by Carnegie Foundation

WSU is one of only 277 institutions recognized by the national organizations and first earned the distinction in 2008.

$3,378,743

Estimated Economic Impact

Calculated financial value of the volunteer hours contributed to community organizations by students.



Statewide Community Engagement

6,557
individual students participated

81,025
hours served by WSU students

From Classroom to Community

Co-Curricular Learning in Pullman, Vancouver, Global

7,487 students participating in **252** service-learning courses resulting in **45,812** hours of service

CCE-Led Service Learning

CCE-Led projects provide transportation to service projects, reducing barriers to participation

- **3,128** students participating in projects
- **30** average number of projects per week
- **93.5%** of student participants stated that their participation ***created a sense of belonging and connection to others***

> It was literally, without hyperbole or exaggeration, the best thing I have ever done in my life. - Student reflection after participating in a CCE-Led Service Project

Cougar Food Pantry

49.4% increase in pantry visits over previous year

The Cougar Food Pantry provides free food and basic-needs items to all Pullman students experiencing food insecurity. The pantry stocks non-perishable pantry staples that let students create nutritious, filling meals and snacks.

5,279 students served, **45,060** pantry visits, **188,000** lbs. of food shared

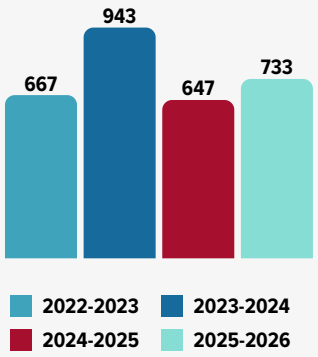
WSU vs UW Challenge Winners
The WSU Pullman Cougar Food Pantry received **113** gifts, totaling **$12,677.**



Center for Community Standards

Our Mission: Student accountability and education to support community wellbeing

Conduct Officer Hearings Held



1,127 incident reports received
733 conduct officer hearings held
797 educational sanctions assigned

24.24 calendar days: average time from report received to case resolution.

Sanctions and Educational Outcomes

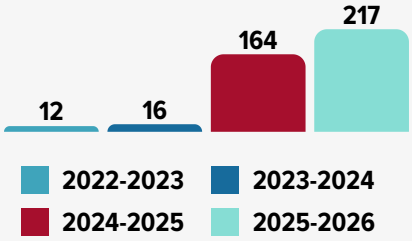
- **3.57 percentage-point decrease** in students with a second conduct violation compared with the three-year average.
- Implemented a **NACE-aligned sanctioning curriculum** focused on accountability, learning, and professional skill development.

Clear Rights & Accessible Process

94.6%
understood their rights during the conduct process

78.4%
found it easy to schedule a hearing

77.1%
reported a positive experience interacting with CCS



Hearing Board Membership

Of the 217 members, **120 are students** building professional skills while contributing diverse perspectives to WSU hearing board decisions.

Strengthening Faculty Support & Academic Integrity

- Received **713 responses** to the Spring 2026 McCabe-ICAI Survey, including 487 student responses and 226 faculty and staff responses.
- Added an academic integrity FAQ to the CCS website to address common faculty questions.
- Developed a resource outlining **seven ways to identify possible artificial intelligence use**, in coordination with the Office of the Provost.
- Offered **20 hours of open consultation** time for faculty with academic integrity questions during finals week.
- Added a CCS conduct officer to the Syllabus Committee as a Student Affairs representative, strengthening collaboration with academic partners.



Center for Fraternity & Sorority Life (FSL)

Mission: The Center for Fraternity and Sorority Life fosters a co-curricular experience that challenges, supports, and empowers students to create an engaged and inclusive community through Practical Education, Intellectual Development, Shared Experience, and Fraternal Values.

Engaging Students in Leadership & Service

Nearly 90% of students spend at least one hour, averaging between 1 and 10 hours, each week, participating in chapter activities.

18,317
program participations across 226 events

920
advising hours provided to students and organizations

28,015
community-service hours completed

$102,975
raised for philanthropic causes







Student Success & Belonging

Fraternity and sorority life gives students opportunities to build relationships, develop as leaders, and strengthen their connection to WSU.



say their fraternity or sorority experience is valuable to their overall college experience



8.2 out of 10 average rating for feeling cared for
8.3 out of 10 average satisfaction with personal relationships
8 out of 10 average rating for feeling supported by others in their chapter

FSL Highlights

Skill Building & Education

226
educational programs offered

3,294
unique students attending programs

18,317
combined attendance for all programs

Hazing Prevention Outcomes

600 unique attendees at the new Hazing Prevention Program

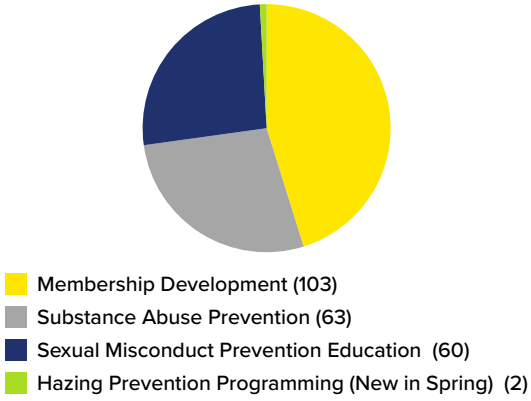
61.8% said education about state law made them more likely to intervene in a hazing situation

Across multiple programs and policies, approximately **54% to 61%** said they were more likely to intervene or report hazing.

High Participation in Prevention Programs

71.6% participated in professionally facilitated, in-person workshops.

77.5% engaged with speaker or speaker-series programming.



Fostering a Healthy Community Culture

External assessments indicate that WSU's fraternity and sorority community compares favorably with peer institutions on several measures of culture and belonging.

- Lower hazing tolerance and motivations compared with national and peer benchmarks
- Less emphasis on social status and hierarchy than reported by peers
- Greater trust in campus administration than at peer institutions
- Higher belonging scores for both fraternity and sorority members compared with peer benchmarks

These findings reflect a community in which students report strong belonging and lower acceptance of attitudes associated with harmful behavior.

Awards & Recognition

Association of Fraternal Leadership and Values (AFLV)

Multicultural Greek Council (MGC)

Council Excellence Award*
Marketing Showcase Award
3 Star Award for Accountability
3 Star Award for Collaboration
3 Star Award for Education
3 Star Award for Innovation

Interfraternity Community (IFC)

3 Star Award for Collaboration
3 Star Award for Education



* The pinnacle award recognizes the council as one of the nation's premier councils among more than 150 participating campuses.

Center for Student Organizations & Leadership (CSOL)

Our vision is to develop and support engaging, co-curricular experiences for every WSU Pullman student.

Supporting Registered Student Organizations (RSO)

419
Registered Student Organizations (RSOs)

5,709
students are members of an RSO

8,390
RSO-hosted events

1,819
RSO officers (student leaders trained to lead and support their RSO)







Behind the Scenes

Staff supported more than **$790,000** in financial activity for RSO accounts, processing **1,824** transactions, including **122** contracts, **50** travel events, and **69** student employment opportunities.

Career Readiness

Student employees and RSO officers (%) who self-reported skill development in the following areas.



CSOL Highlights

Experiential Education

Three ASWSU student committees lead and organize conferences to introduce high school students to the WSU experience. The conferences include mentors and guest speakers.

SHAPING

84 attendees
61 student leaders who helped plan lead, or volunteer to host the conference.

CASHE

177 attendees
121 student leaders who helped plan lead, or volunteer to host the conference.

VIBES

136 attendees
36 student leaders who helped plan lead, or volunteer to host the conference.

Leadership Programs

Pacific Northwest Leadership Conference

One-day leadership conference with **156** student attendees.
82.4% of conference attendees said the conference exceeded their expectations.

> "I loved the variety of opportunities and getting to hear from different speakers about the value and facets of strong leadership."
>
> "This was my first conference and it opened my eyes to new perspectives. I would highly recommend to others."

Cougs Lead

Semester-long leadership cohort
49 student certificates awarded
19 workshops offered

CSOL advises and supports Chartered RSOs, such as:

ASWSU
Associated Students of Washington State University (Student Government)
Student Officers: 116
Events: 133

Graduate and Professional Student Association
Student Officers: 75
Events: 14

SEB
Student Entertainment Board
Student Officers: 9
Events: 89

STAGE
Student Theatre & Performing Arts
Student Officers: 6
Events: 27

THE DAILY EVERGREEN
Student Media
Student positions: 63
Total advertising revenue: $58,600
Stories and photos published: 1,300
Evergreen website visits: 481,000



Compton Union Building (CUB)

The Compton Union is a gathering place for all members of the Washington State University community. It is an integrative educational, social, and physical environment that inspires personal and intellectual growth, intercultural engagement, and community activism.

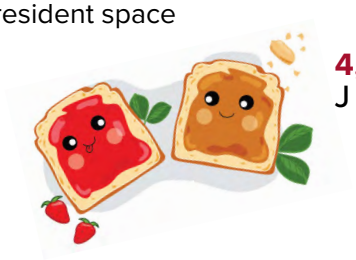
A Hub for Campus Life

250,000
square feet of public, event, retail, and resident space

6,000
approximate number of daily visitors

92
operating hours per week, during the academic year

Home to:
14 registered student organizations
6 resident departments
12 vendors and service centers



4,500 free sandwiches served during PB & J Club, every Wednesday at noon.

Hosted **2** events during each home football weekend, engaging more than **500** attendees per weekend.

Events, Resources, and Support for Connection

From major university programs to student organization meetings, the CUB provides the spaces, resources, and operational support that bring people together.

6,694
reservations coordinated through the CUB scheduling office

4,384
reservations in CUB event spaces and meeting rooms

1,300
reservations for tables in the CUB and Glenn Terrell Mall

11,079 items checked out from the information desk:

- **10,709** indoor games
- **42** outdoor games
- **247** presentation kits
- **12** audiovisual items
- **69** carts

93 RSO waivers provided free event space & support.

Hosted **16** WSU Pullman recruitment and orientation events, including Preview, Experience WSU, and New Coug Orientation

Completed **370** maintenance and operations requests and **235** access requests

Student Employment & Development

29,300 hours
worked by student employees

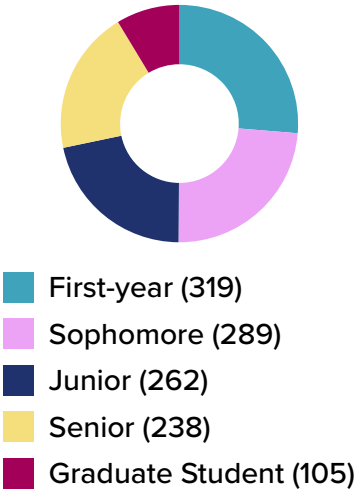
10,694 student employee shifts
across event management, building management, setup, custodial services, and CORETECH

Approximately **60** student employees participated in two all-staff orientation sessions
Provided **3** development days focused on leadership, professional development, equity and inclusion, and critical thinking

Counseling & Psychological Services (CAPS)

9% of eligible Pullman students accessed CAPS services

- **1,412** unique students served
- **402** returning students (who utilized services the previous academic year)
- **39%** are first-generation college students



70% of satisfaction survey respondents agreed they would refer a friend to CAPS

40 Years of Training Future Psychologists

CAPS' doctoral internship program received a 10-year reaccreditation from the American Psychological Association, continuing four decades of accredited doctoral training at WSU.

- **4** doctoral interns matched through the Association of Psychology Postdoctoral and Internship Centers (APPIC)
- **7** PhD students in practicum rotations from the WSU Clinical Psychology program

> I feel like I grew exponentially in confidence, competence, and skill over my internship year. I feel very prepared for the next steps of my career and owe a lot of that to the support and high-quality of training from this internship program.
>
> - Doctoral Intern from 2025-2026 academic year

Appointments & Services

5,273 therapy sessions

870 psychiatric appointments

1,376 group sessions and workshops

32 full neuropsychological assessment reports

323 crisis appointments

Top 5 Topics of Concern for Students

(in order of most common)

Anxiety
Depression
Trauma and PTSD
Social Anxiety
Relationship issues

Cougar Health Services (CHS)

Healthcare for All Cougs

8,601 unique students served, approximately **53%** of enrolled students.

4,923 students, or **57.2%** of those served, accessed more than one CHS service, demonstrating the reach of its integrated care model.

Medical Clinic

6,691
students served

15,778
total appointments

4,186
rapid-care visits for same-day needs

Same-day, in-house lab testing for conditions including: Urinalysis (UA), pregnancy (HCG), mono, strep, COVID-19, flu, STI testing (chlamydia and gonorrhea)

6,114
in-house laboratory tests

746
nurse STI visits

2,013
referrals to specialty care or radiology

Vision Clinic

543 students served
694 appointments

The Frame Donation Program expanded access to lower-cost eyewear for students experiencing financial barriers.

Pharmacy

4,965 students served
32,426 prescriptions filled

On-campus pickup, prescription transfers, and coordination with CHS providers help students access medications and maintain continuity of care.

Harm Reduction & Recovery Services

2,932 individual and group support encounters with peer recovery coaches

Immunizations for a Healthy Campus & Healthy Cougs

- **5,485** immunizations administered
- **1,349** flu vaccines
- **702** COVID-19 vaccines
- **6,109** immunization records processed, for compliance with Executive Policy 43

Reducing Financial Barriers

208 students received financial assistance.

CHS reduced or removed **$39,242** in healthcare charges, helping students access care when insurance coverage or financial resources were limited.

Student Experience

Student feedback emphasizes compassionate care, attentive providers, welcoming environments, and helpful connections to resources.

> "Everyone is so kind and welcoming. Best healthcare place I've been to—thank you."
>
> "I've never had a provider spend so much time going through all of my concerns with me."
>
> "They made the environment comfortable and safe."
>
> "This was the best doctor's visit I've had in a long time—I felt heard."
>
> "Very helpful in getting me connected with resources."



Dining Services

Dining Services provides convenient food options for thousands of students while investing in more sustainable operations and a modern campus dining experience.

More than **6,500** students served
1.9 million meals and snacks provided
650,578 market transactions

4,449 student meal plans
1,266 mini meal plans
21,897 late-night deliveries

Improving the Student Dining Experience

Dining Services continued to update facilities, technology, and food options in response to student needs and expectations.

- Began the first phase of the **Southside Dining Center renovation**, focused on modernized infrastructure, improved service flow, and an updated dining environment informed by student feedback
- Continued **improvements to Hillside Café**, including expanded plant-based dining options
- Prepared to **open Union Brew**, a new coffee and grab-and-go destination in the Compton Union Building
- Launched **Little Caesars** in the Compton Union Building





> "Southside is a really important gathering place for students... These updates will make it more functional and more in line with what students expect today."
>
> - Marissa Williams, WSU Student, Executive President of the Residence Hall Association (RHA) and Member of the Living on Campus Advisory Board (May 2026)

Innovation in Reducing Food & Packaging Waste

5% reduction in food waste after implementation of an AI-supported waste management system.

The **Reuse Pass program** helped students replace single-use packaging with reusable containers

85,968 gal.
water saved

12,981 lbs.
of waste prevented

89,338 lbs.
of CO_2e emissions avoided

133,220 containers
diverted from landfills

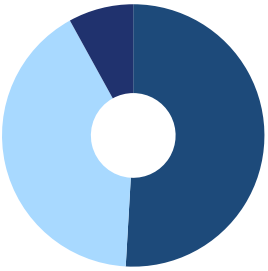
3,665 students
used the Reuse Pass



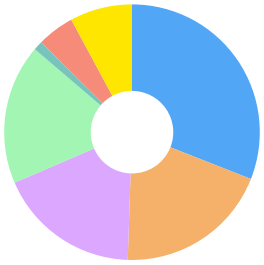
Office of the Dean of Students: Student Care & Support

Student Care Cases

4166
unique students served



- Female (2121)
- Male (1711)
- Not Reported or Not Enrolled (334)



- First-year (1290)
- Sophomore (815)
- Junior (750)
- Senior (738)
- Other Undergraduate * (49)
- Grad/Professional (196)
- Unknown or Not Enrolled (328)

*Non degree seeking or post-baccalaureate undergraduate students

Emergency Funding

341 first year students supported

$204,917 in grant funding distributed from a $300,000 WSAC grant

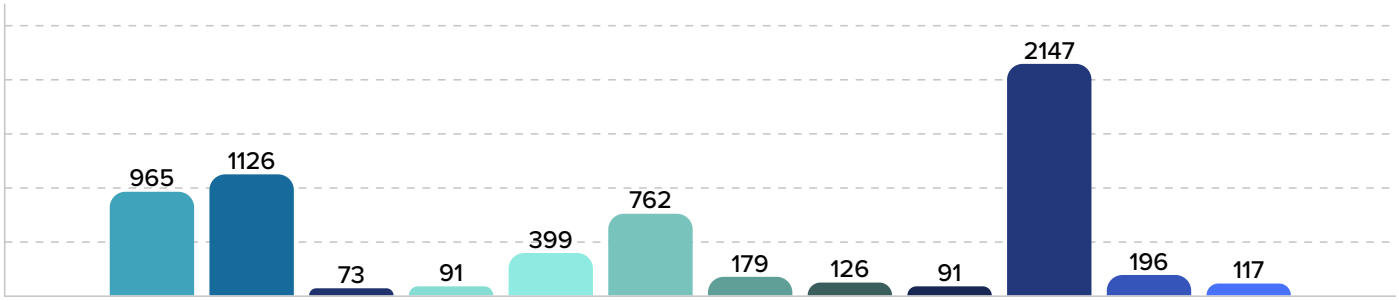
126 students completed or participated in a 10-module Nutrition and Campus Success course: "Everyone At The Table" (EATT) with Cougs

All participating students:

- Were eligible for the Pell Grant or Washington College Grant
- Were in their first year at WSU
- Lived on campus

> Now that I have completed this course, I'm beyond grateful for the opportunity to have taken it! Not only am I more aware of the resources I have for food on campus, I have learned a lot more about budgeting and overall eating healthier. I've really enjoyed and appreciated this space, thank you, EATT with cougs!! - Mally Malone, EATT with Cougs Participant

Reason for referrals (Some students are referred for more than one reason)



- Academics
- Basic Needs
- Community Crisis
- Community Safety
- First-year Live In Requirement (FLIR)
- Health & Mental Health
- Interpersonal Conflict
- Other
- Good Standing/Records Check
- Prevention
- Personal Concern
- Participation & Belonging

Health Education

High Impact Program: Peer Health Education

20 undergraduate PHEs

148 facilitated programs

3,288 program participants

Notable PHE Achievements

- **3 Peer Health Educators and one staff member** presented at 2025 NASPA Western Regional Conference
- A third-year PHE was awarded the Rising Star Award from NASPA
- **6 PHEs** participated in and were awarded 2nd place for the interdisciplinary University of Washington Public Health Case Competition
- A seventh-semester PHE completed a 3.5-day nationally recognized leadership-trainer program alongside Student Affairs colleagues from 8 separate departments

The WSU Peer Health Educators (PHE) are a driven group of undergraduate student leaders dedicated to working to educate and empower their peers on choices that impact holistic well-being. Participating in this program gives students the opportunity to facilitate health-related workshops, promote peer-to-peer education across the WSU community, and develop highly sought-after professional skills.

Peer Health Educators reported improvement in public speaking, communication and facilitation skills, and knowledge of health education.

> To me, being a PHE means meeting students where they are and helping them navigate challenges with compassion and support. By providing knowledge and resources through interactive and engaging environments, we aim to empower students to make informed decisions that help them thrive personally and academically. -Chantelle P. (First-year PHE)
>
> Being a PHE has done more than allowing me to help improve health literacy on campus; it has shaped how I approach and connect with people. I am so grateful for the ways the program has challenged me and stretched my brain – the department's impact on my thinking will absolutely show up in my future career. -Maddy E. (Third-year PHE)

PHE Learning Outcomes and Retention

- **100%** retention of non-graduating PHEs maintaining enrollment at WSU Pullman
- **92%** reported an increase in public speaking skills
- **100%** reported an increase in knowledge of health topics
- **85%** reported an improvement in interpersonal communication
- **92%** reported they were gaining relevant skills for their post-baccalaureate path

Compliance-based Education

8,700+ unique student interactions across all WSU campuses for **4** health-related mandatory programs:

- Hazing & Hosting (Sam's Law Compliance)
- Other Drugs (WA HB2112 Compliance)
- Consent & Respect (Title IX Compliance)
- Alcohol Wise (Drug Free Schools & Communities Act Compliance)

Housing & Residence Life

We are here to engage students in campus life. Our focus is to build community and connection, and to support students as they experience life transitions. We provide a high level of customer service for students to support them in their daily lives. We offer leadership opportunities and programming for students to gain new experiences and connect with others.

6,291+ students live in university-owned housing

Fall census data show 4,791 students living in the residence halls and over 1,500 students living in university-owned apartments.

Engagement & Events

Residential communities offer social and educational programs that help students connect and succeed, including six educational events per semester focused on academic success, alcohol and drug education, and the first-year experience. Engagement also includes floor meetings and RA office hours.

A total of **5,365** unique attendees attend events throughout the year, with **3,422** students returning for two or more programs.

We averaged about **22** students per program.

Fall Semester	Spring Semester
630 hall events	**527** hall events
14,222 total attendance at events	**11,992** total attendance at events
4,805 unique attendees	**3,634** unique attendees



Area Desk Support

- Over **135,000** packages received & processed
- **1,300** pieces of equipment checked out
- **4,162** spare keys checked out and processed **313** lock changes
- **8,000** documented interactions with students, at just the Hillside Area Desk

Housing and Residence Life addressed more than **3,188** conduct and student-support cases, helping build positive residential cultures, uphold community standards, and connect students with support.

Supporting Positive Roommate Experiences

Roommate agreements helped students establish shared expectations, while flexible room-change support responded to students' changing needs.

- **1,563** roommate agreements completed
- **6.24 out of 7 rating** for roommate satisfaction, the highest-rated residence hall factor
- **448+** students supported with room changes

HRL Highlights



Support Staff

Students rated hall and apartment staff (**6.04**), safety and security (**6.08**), and residential programming (**5.78**) highly on a seven-point scale.

> The chance to work with individuals you live right next to is an unparalleled opportunity that teaches communication and collaboration. The best leaders understand not only how to pair those together but also how to adapt them depending on their audience. The RA job taught me how to do that, and it provided enough support measures that I felt comfortable in the constantly changing environment. - Graduating RA

Resident Satisfaction

We measured the student experience through the Benchworks survey in both the residence halls and apartments, and this is what students told us:

Residence Halls (1,277 completed surveys)

82%	agreed that they were satisfied with the performance of their RA
82%	agreed that they felt safe in their residence hall
62%	agreed that living on campus helped them be better at solving their own problems
51%	agreed that living on campus enhanced their ability to meet other people
68%	were satisfied with the quality of programs and activities planned in the halls

Students shared that proximity and convenience, building community and making friends, and staff support are what they liked most about living on campus.

University-owned Apartments (248 completed surveys)

78%	agreed that cost was an important factor in selecting this housing
70%	agreed they were satisfied with timeliness of repairs
78%	agreed that others around them respect their privacy and property
67%	agreed they would recommend living in on-campus apartments to other students

Students rated roommates (6.21), safety and security (6.00), and community environment (5.84) as the most important factors in their residential experience on a seven-point scale

Multicultural Student Services (MSS)

Engagement

2,894 unique participants

including students, faculty, staff, and community members who utilized MSS or center programs.

40,083 total attendees/visits*

those who checked into centers or attended a program that was hosted by MSS and centers.

870 one-on-one meetings with students

94% of meetings were conducted in person. This was the first year that student meetings were tracked.

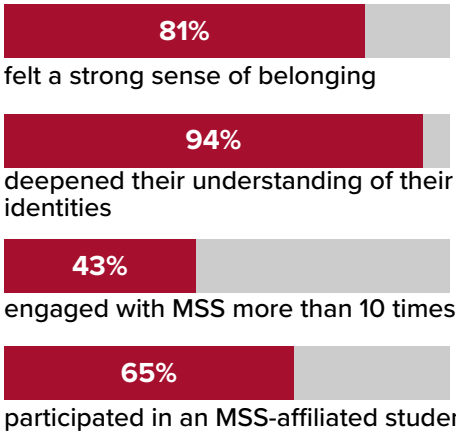
90+ partnerships & collaborations

19 academic partners | 8 community partners | 27 university departments and units | 36+ registered student organizations

*Visits are tracked by students checking-in through WSU Involve.

Sense of Belonging

Among students who completed the year-end Sense of Belonging Impact Survey:



Compass Mentor Program

176
hosted events

4,589
total attendees

231
annual Fall Fest attendees

Mentoring for Student Success

Compass mentors help students build connections, navigate university resources, and strengthen their academic progress and sense of belonging

- **1,107** students connected with a Compass mentor
- **57.1%** actively engaged with the program during spring semester
- **91.5%** maintained a GPA above 2.0
- **85%** were retained from fall-to-fall

Among mentees who completed the feedback survey:

- **80%** said their mentor helped them identify resources for academic and personal success
- **80%** said the program strengthened their sense of belonging at WSU

Developing Student Leaders

The program provided paid, scholarship-supported leadership experience for 48 student mentors.

100% of mentors:

- maintained a cumulative GPA above 2.5
- said CMP helped them become better mentors and student leaders
- strengthened their teamwork skills
- improved their ability to help mentees navigate academic expectations and challenges
- said CMP strengthened professional skills such as dependability, task prioritization, and communication

98% of mentors:

- said CMP strengthened their sense of belonging at WSU

90% of mentors:

- said their supervisor supported their growth through guidance, feedback, and development opportunities

Mentors improved across all six assessed NACE career-readiness competencies.

African American Student Center

10,521
center visits

654
unique attendees to all opportunities

Highlights

- Hosted Black/African American faculty and professionals for **10 Noon Time Chats**, educational sessions about their experiences.
- **2 new Divine Nine (D9) fraternities and sororities.**
- Celebrated **50 years** of the student center.



50th WSU AFRICAN AMERICAN STUDENT CENTER
TALMADGE ANDERSON HERITAGE HOUSE

"The African American Student Center pushed me to grow as a leader even when I felt out of place. That discomfort turned into confidence, and the people there never let me doubt that I belonged." - Aaron Kiguru, Business

"I wasn't sure the African American Student Center would be a space for me, but I was welcomed without hesitation. The community there taught me that solidarity crosses cultural lines, and I never once felt out of place." - Jyotika Pathath, Neuroscience

Asian Pacific Islander & Desi American (APIDA) Student Center

795
Fall: unique attendees or visitors

922
Spring: unique attendees or visitors

Events to Connect & Inspire

Post-event feedback from students (207):

96.1%
rated events good or excellent

80.5%
gained awareness of cultures and viewpoints

87.3%
built social or cultural connections

95.3%
rated staff support good or excellent

"Within the last few years I've been attending WSU, the APIDA Student Center has been a home away from home for me. As an out-of-state student who craves for community and diversity, the APIDA Student Center had offered that to me in significant ways, positively impacting my mental health and my decision to stay at WSU. Through the APIDA Student Center, I've created countless friendships and memories with people who will forever be a part of my life and my story." - Jaena Velasco

Visits are tracked by students checking in through WSU Involve.

Chicanx/Latinx Student Center

5,237
center visits

936
unique attendees to all opportunities



Program Highlight: Hosted **four** in-person events in Yakima, Wenatchee, Tri-Cities, and Federal Way



> Working at the CLSC was very fun and I loved being part in what the center had to offer. I really wish I could continue working there to continue helping people and the center! - Angelica Lene Armas Carrazco, Philosophy
>
> The center is such a homey space on campus. When I am feeling out of place or like I do not belong, I remind myself that there is a place that is filled with Hispanic music, Mexican flags and other people that look like me. - Martha Flores, Assistant Director of Health & Wellness, Dining Administration

Visits are tracked by students checking-in through WSU Involve.

LGBTQ+ Center

25
students in the Gender Inclusive Housing Living Learning Community

10
presenters at the InQueery Symposium and **50** attendees, hosted in partnership with Women's, Gender, and Sexuality Studies

100+
Palouse Queer Studies Summit attendees

40
recognized at the largest Lavender Graduation to date

75%
of advising appointments connected students with additional support, including Cougar Health Services and Housing and Residence Life.



Multicultural Student Center

The center significantly expanded its reach, engaging more students through culturally responsive programs, collaborative partnerships, and experiences that foster awareness, connection, and belonging.

4,087
total participations

657
unique participants

242
Mariposas Poderosas participations

Program Highlight:
Hosted collaborative workshops with ASWSU and peer mentors focused on academic success, student support, and campus engagement, collectively serving more than **120 students.**

98%
of students rated programs good or excellent

93.7%
of students said the programs built social or cultural connections

Women*s Center

One-on-one advising provides personalized guidance and helps students navigate university and community resources.

55%
of advising cases included a referral to an additional resource.

34%
required multiple referrals, reflecting the complexity of some students' needs.



"I have loved volunteering at the Women*s Center, a place where I always feel like I make a difference. Being able to provide resources to those in need and to just help a fellow human out has been amazing. Whether it's by giving out free Plan B, sharing community programs, offering a snack, or letting someone use the well-stocked craft room supplies, there has been so much that I can do for those that come in, and I'm grateful for that. Even just being a smiling face at the front desk, I know I'm doing my part in making the center a welcoming place for all. I am excited to do more with the Women*s Center and have a role in a great part of the WSU community."- Alexa Woods

Volunteers and Partnerships

- **76** trained volunteers contributed **484** hours of service.
- Community partnerships, including collaboration with Alternatives to Violence of the Palouse, expanded access to specialized support and resources.

Disabled Student Center (DSC)

This year, the Disabled Student Center moved to a more central-campus location, in the Terrell Library, and also welcomed the dedicated full-time staff member.

322

unique participants, an increase from Fall 2024 (223)

3 Signature, Recurring Programs

- Autistic Student Meetup
- Pet Your Stress Away
- DSC Study Café

Hosted 49 Programs

Special events include the DSC Grand Opening, two presentations for fraternity and sorority members, and the collaborative Love Across Cultures event

> This was my first year at WSU and as a freshman, everything has been fairly new and unfamiliar. But despite that, I have found comfort and community at the DSC, everyone has been so welcoming and caring for each other. The world can be a lot sometimes, and often I just want to recover from the pressures of life, where the walls won't close in around me. I truly appreciate this community and how they have welcomed me just being me. - Anonymous Student



Student Accommodations & Disability Resources

Student Accommodations and Disability Resources supports the self-determination and development of students with disabilities by removing barriers to academic success, promoting self-advocacy, and providing support to foster student learning and engagement in all opportunities available at the university. Student Accommodations and Disability Resource will achieve this mission by adhering to our core values as we collaborate with students, faculty, and the greater campus community.

1,625
Number of students registered with office (Pullman, Global & Everett)

5,568
Number of proctored timed assessments (Pullman)

580
Newly registered students during the academic year (Pullman, Global & Everett)

1,038
Number of meetings with students (Pullman, Global & Everett)

180:1
Ratio of students to staff (Pullman, Global & Everett)

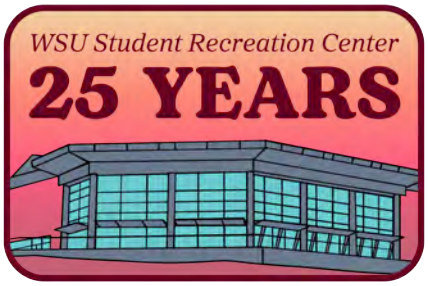
Program Highlight

This spring semester, Student Accommodations piloted the College Learning and Engagement for ADHD Resilience (CLEAR), a research-based program designed to better support students with ADHD. The program had three focus areas: ADHD knowledge, adaptive thinking, and behavioral strategies. Our pilot had positive feedback, and we look forward to continuing the pilot into fall 2026.

> The CLEAR program and Student Accommodations and Disability Resources have truly changed the course of my college career. With the support of CLEAR's programming and peer mentoring, I had my most successful college semester to date. The Student Accommodations office have truly made me feel seen and supported during my time here at WSU. - A.M.

University Recreation

UREC operates as essential campus infrastructure—expanding student access to belonging, supporting wellbeing at scale, and strengthening the conditions that contribute to persistence, academic success, and a positive student experience.



Supporting an Active and Healthy Campus

BELONG

UREC offers accessible ways for students to connect, build community, and develop healthy routines.

87% of full-time students
used a UREC facility, program, or service

695,150 facility visits
provided frequent opportunities for recreation, wellbeing, and connection

755 student-athletes
across 25 sport clubs

25, 000+ event participations
in UREC programs

New Coug Orientation introduced incoming students and families to recreation as a pathway to involvement and community.

UREC is one of WSU's broadest points of connection and belonging.

GROW

Student employment and recreation programs provide hands-on opportunities to develop leadership and professional skills.

289 student employees &

100,230 hours
of student employment across programs and facilities

87% of student employees
identified leadership, management, communication, or other interpersonal skills as transferable outcomes of their employment

505 CPR competency audits
reinforced emergency-response knowledge and skills across programs

UREC serves as an experiential learning environment where students build leadership, communication, inclusion, well-being, and emergency-response skills.

SUCCEED

Recreation helps students maintain healthy routines, manage stress, and stay engaged with campus life. **Student Recreation Center use was also identified as a statistically significant positive predictor of GPA.**

> Thank you for all the emergency trainings you have us do. **Today I saved a life.** - Cole Mercer, former UREC staff member
>
> Simply by interacting with coworkers and patrons, UREC has made me more comfortable in social situations. Whether I am initiating a discussion or need to assemble a group for a group project, I am much more likely to get the conversation going and step out of my comfort zone than I was before working with UREC. - Danielle Herman, IM official

Facilities

3 recreation centers
6 outdoor facilities
4 multipurpose indoor facilities
3 pools

UREC Highlights

Student Fees at Work

Student fee funding supported facility improvements, equipment upgrades, and student employment across highly used recreation spaces.

- **40** new pieces of fitness equipment
- **10,300** square feet of new carpeting
- **695,150** annual facility visits
- **Hundreds of students** gaining paid work and leadership experience
- **Critical repairs** protecting the Student Recreation Center for future use

Student Employment and Workforce Development

UREC combines paid employment with intentional development in leadership, communication, professionalism, inclusion, wellbeing, and customer service.

Student employees gain practical experience while contributing to the quality and safety of recreation programs, facilities, and services.

Employment opportunities help students develop transferable skills they can apply in future academic, professional, and community settings.



> "I took Boxing 101 & 201, it was a great experience. The instructor was very nice, funny, and encouraging, allowing me to participate at my own level while still pushing me to perform at my best. The other students also created a welcoming environment, no matter what fitness level we were at. Definitely will continue with boxing classes and try out other classes." – Miranda Levin (WSU Student)

> I was also able to try a fitness class called BodyPump through UREC for All, and it quickly became an important part of my routine... I am still attending the class and feel grateful to be part of the WSU group fitness community. UREC for All gave me a risk-free way to try new programs and helped me stay active during busy graduate school days." – Itsuhiro Ko (WSU Student)

The University Recreation for All fund provides WSU Pullman students with opportunities to overcome financial barriers to participating in recreation and fitness activities with their peers.

Recreation in Action

UREC gives students frequent opportunities to build skills, connect with others, and support their wellbeing.

1,205
student-led Sport Club activities

5,129
Outdoor Adventures participant hours

3,630
Challenge Program (experiential learning) participant hours

7,700
pieces of outdoor rental gear

100,230
student employment hours

1,000+
American Red Cross credentials

17,586
fitness participations

12,500
intramural participations

18,479
esports participant hours

112
facility access hours each week

Washington State University

STUDENT AFFAIRS

For all students, every day.



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